



COMMUNITY-BASED SERVICES AND RESOURCES

13th District Court Service Unit
Serving the City of Richmond, Virginia

CONTACTS at the CSU

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COMMUNITY SERVICES

Community Services Board (Public Mental Health Office)

Call: Richmond Behavioral Health Authority (RBHA) (804) 819-4000

Visit: <https://dbhds.virginia.gov/community-services-boards-csbs/>

<https://www.rbha.org/>

Mobile Crisis Response

Call: RBHA CReST/ REACH/CSU

Visit: <https://dbhds.virginia.gov/crisis-services/mobile/>

<https://www.rbha.org/services/crisis-response/childrens-regional-crisis-services.aspx#reach>

<https://www.rbha.org/services/adult-services.aspx>

Department of Social Services

Call: 3-1-1 (Customer Care Center)

Visit: <https://www.dss.virginia.gov/localagency/index.cgi>

<https://www.rva.gov/social-services/social-services-contact-us>

VJCCCA Programming

Call: City of Richmond Justice Services/(804)646-8937

Visit: <https://www.rva.gov/justice-services>

Office of Children's Services

Visit: <https://www.csa.virginia.gov/localcsacontacts/searchrosters/>

DJJ Regional Services Coordinator Model

Visit: <https://www.djj.virginia.gov/pages/ppi/ppi.htm>

ADDITIONAL RESOURCES

Richmond City Juvenile Detention Home

Call: [\(804\) 646-3461](tel:(804)646-3461)

Visit: <https://www.rva.gov/justice-services/juvenile-detention-center>

Public Defender's Office

Call: [\(804\) 225-4330](tel:(804)225-4330)

Visit: <https://vadefenders.org/richmond/>

Local Legal Aid Office

Call: [\(804\) 648-1012](tel:(804)648-1012)

Visit: <https://cvlas.org/>

Local Health Department

Call: [\(804\) 482-5500](tel:(804)482-5500)

Visit: <https://www.vdh.virginia.gov/richmond-city/>

Suicide Crisis & Lifeline

Call an Advocate: 9-8-8 | Chat with an Advocate: <https://suicidepreventionlifeline.org/chat/>

Medicaid

Applying for Medicaid: 1-833-5CALLVA

Find Medicaid Providers: <https://www.dmas.virginia.gov/for-members/find-a-provider/>

Visit: <https://www.dmas.virginia.gov/for-applicants/applying-for-medicaid/>

Visit: <https://www.dmas.virginia.gov/for-members/>

Virginia Sexual and Domestic Violence Hotline:

Call an Advocate: 1-800-838-8238 | Text an Advocate: 804-793-9999

Chat with an Advocate: <https://www.vadata.org/chat/>

Virginia 2-1-1

2-1-1 is an easy to remember phone number connecting people with free information on available community services. When you dial 2-1-1, a trained professional listens to your situation and suggests sources of help in Virginia. 2-1-1 Virginia is a service of the Virginia Department of Social Services

Phone: 2-1-1 | Visit: <https://www.211virginia.org/>

Unite Virginia

Unite Virginia is a coordinated care network of health and social service providers. Individuals may request to connect to a resource navigator in their community for assistance.

Visit: <http://commonhelp.virginia.gov/>

National Alliance on Mental Illness (NAMI Virginia)

NAMI provides support, education and advocacy for individuals and families in Virginia affected by mental illness. Visit: namivirginia.org

National Child Traumatic Stress Network (NCTSN)

NCTSN provides assistance for families affected by community violence (e.g. individual and group conflicts, shootings, bullying, fighting).

Visit: <https://www.nctsn.org/what-is-child-trauma/trauma-types/community-violence/nctsn-resources>

Food Assistance

Call: 2-1-1 Virginia (Community Resource Specialist)

Visit: chrome

extension://efaidnbmnnnibpcajpcgglefindmkaj/https://www.rva.gov/sites/default/files/2025-02/Food%20Resource%20List%20%28Feed%20More%20and%20Related%20Resources%29.pdf

Financial Assistance

Call: 3-1-1 (Customer Care Center)

Visit: <https://www.rva.gov/social-services/social-services-economic-support-and-independence>

Housing Assistance and Emergency Housing

Call: (804) 780-4200 (RRHA) / (804) 422-5061 (Partnership for Housing Affordability)

Visit: <https://www.rrha.com/housing/public-housing/> <https://pharva.com/contact-the-housing-resource-line/>

Transportation Assistance

Call: (804) 358-6727

Visit: <https://drivetowork.org/>

Virginia Workforce Connection

Gateway to employment assistance, resume resources, training services, and unemployment benefits

Call: (use this link to identify sites to call for any inquiries) [Virginia Workforce Connection - Contact Us - Location Search](#)

Visit: <https://www.vawc.virginia.gov/vosnet/Default.aspx>

Virginia Child Care:

Information on safe, quality childcare. Search for a licensed childcare provider.

Call: 3-1-1 (Customer Care Center)

Visit: www.doe.virginia.gov/cc/ <https://www.rva.gov/social-services/esi-child-care>