



COMMUNITY-BASED SERVICES AND RESOURCES

23rd District Court Service Unit
Serving Roanoke City

CONTACTS at the CSU

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COMMUNITY SERVICES

Community Services Board (Public Mental Health Office)

Call: 540-266-9200

Visit: <https://dbhds.virginia.gov/community-services-boards-csbs/>

Mobile Crisis Response

Call: 540-981-9351

Visit: <https://dbhds.virginia.gov/crisis-services/mobile/>

Department of Social Services

Call: 540-387-6087

Visit: <https://www.dss.virginia.gov/localagency/index.cgi>

VJCCCA Programming

Call: 540-283-8804

Office of Children's Services

Visit: <https://www.csa.virginia.gov/localcsacontacts/searchrosters/>

DJJ Regional Services Coordinator Model

Visit: <https://www.djj.virginia.gov/pages/ppi/ppi.htm>

ADDITIONAL RESOURCES

Coyner Springs Detention Home

Call: 540-561-3840

Visit: <https://www.vjda.org/member-facilities/roanoke-valley-juvenile-detention-center/>

Salem City Public Defender's Office

Call: 540-857-7111

Visit: <https://www.vadefenders.com>

Local Legal Aid Office

Call: 540-344-2088

Visit: <https://www.lasrv.org/>

Local Health Department

Call: 540-387-5530

Visit: <https://www.vdh.virginia.gov>

Suicide Crisis & Lifeline

Call an Advocate: 9-8-8 | Chat with an Advocate: <https://suicidepreventionlifeline.org/chat/>

Medicaid

Applying for Medicaid: 1-833-5CALLVA

Find Medicaid Providers: <https://www.dmas.virginia.gov/for-members/find-a-provider/>

Visit: <https://www.dmas.virginia.gov/for-applicants/applying-for-medicaid/>

Visit: <https://www.dmas.virginia.gov/for-members/>

Virginia Sexual and Domestic Violence Hotline:

Call an Advocate: 1-800-838-8238 | Text an Advocate: 804-793-9999

Chat with an Advocate: <https://www.vadata.org/chat/>

Virginia 2-1-1

2-1-1 is an easy to remember phone number connecting people with free information on available community services. When you dial 2-1-1, a trained professional listens to your situation and suggests sources of help in Virginia. 2-1-1 Virginia is a service of the Virginia Department of Social Services

Phone: 2-1-1 | Visit: <https://www.211virginia.org/>

Unite Virginia

Unite Virginia is a coordinated care network of health and social service providers. Individuals may request to connect to a resource navigator in their community for assistance.

Visit: <http://commonhelp.virginia.gov/>

National Alliance on Mental Illness (NAMI Virginia)

NAMI provides support, education and advocacy for individuals and families in Virginia affected by mental illness. Visit: namivirginia.org

National Child Traumatic Stress Network (NCTSN)

NCTSN provides assistance for families affected by community violence (e.g. individual and group conflicts, shootings, bullying, fighting).

Visit: <https://www.nctsn.org/what-is-child-trauma/trauma-types/community-violence/nctsn-resources>

Food Assistance

Call: 540-981-1732

Visit: <https://raminc.org>

Financial Assistance

Call: 540-387-6087

Visit: <https://www.dss.virginia.gov/localagency/index.cgi>

Housing Assistance and Emergency Housing

Call: 540-983-9281

Visit: <https://rkehousing.org>

Transportation Assistance

Call: 540-982-2222

Visit: <https://www.valleymetro.com>

Virginia Workforce Connection

Gateway to employment assistance, resume resources, training services, and unemployment benefits

Call: 540-613-1559

Visit: <https://www.vawc.virginia.gov/vosnet/Default.aspx>

Virginia Child Care:

Information on safe, quality childcare. Search for a licensed childcare provider.

Call: 1-866-543-7852

Visit: www.doe.virginia.gov/cc/