



# COMMUNITY-BASED SERVICES AND RESOURCES

27<sup>th</sup> CSU

Serving: Counties of Montgomery, Floyd and Giles

## CONTACTS at the CSU

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## COMMUNITY SERVICES

### **Community Services Board (Public Mental Health Office)**

Call: New River Community Services- Floyd 540-745-2047

New River Community Services- Giles 540-921-2238

Visit: <https://dbhds.virginia.gov/community-services-boards-csbs/>

### **Mobile Crisis Response**

Call: New River Community Services Crisis 540-961-8400 or 800-7171-3333

Visit: <https://dbhds.virginia.gov/crisis-services/mobile/>

### **Department of Social Services**

Call: Floyd DSS 540-745-9316

Giles DSS 540-726-8315

Montgomery DSS 540-382-6990

Visit: <https://www.dss.virginia.gov/localagency/index.cgi>

### **VJCCCA Programming**

Call: Lori Craig, Probation Supervisor 540-382-5745

### **Office of Children's Services**

Visit: <https://www.csa.virginia.gov/localcsacontacts/searchrosters/>

### **DJJ Regional Services Coordinator Model**

Visit: <https://www.djj.virginia.gov/pages/ppi/ppi.htm>

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## ADDITIONAL RESOURCES

### **New River Valley Juvenile Detention Home**

Call: 540-381-0097

Visit: [www.nrvjdh.org](http://www.nrvjdh.org)

### **Victim Witness Program**

Call: Floyd County 540-745-9369  
Giles County 540-921-2553  
Montgomery County 540-382-5705

### **Local Legal Aid Office**

Call: Southwest VA Legal Aid Services 888-201-2772  
Visit: [www.svlas.org](http://www.svlas.org)

### **Local Health Department**

Call: Montgomery County HD 540-585-3300  
Floyd County HD 540-745-2142  
Giles County HD 540-235-3135  
Visit: [www.vdh.virginia.gov](http://www.vdh.virginia.gov)

### **Suicide Crisis & Lifeline**

Call an Advocate: 9-8-8 | Chat with an Advocate: <https://suicidepreventionlifeline.org/chat/>

### **Medicaid**

Applying for Medicaid: 1-833-5CALLVA  
Find Medicaid Providers: <https://www.dmas.virginia.gov/for-members/find-a-provider/>  
Visit: <https://www.dmas.virginia.gov/for-applicants/applying-for-medicaid/>  
Visit: <https://www.dmas.virginia.gov/for-members/>

### **Virginia Sexual and Domestic Violence Hotline:**

Call an Advocate: 1-800-838-8238 | Text an Advocate: 804-793-9999  
Chat with an Advocate: <https://www.vadata.org/chat/>

### **Virginia 2-1-1**

2-1-1 is an easy to remember phone number connecting people with free information on available community services. When you dial 2-1-1, a trained professional listens to your situation and suggests sources of help in Virginia. 2-1-1 Virginia is a service of the Virginia Department of Social Services  
Phone: 2-1-1 | Visit: <https://www.211virginia.org/>

### **Unite Virginia**

Unite Virginia is a coordinated care network of health and social service providers. Individuals may request to connect to a resource navigator in their community for assistance.  
Visit: <http://commonhelp.virginia.gov/>

### **National Alliance on Mental Illness (NAMI Virginia)**

NAMI provides support, education and advocacy for individuals and families in Virginia affected by mental illness. Visit: [namivirginia.org](http://namivirginia.org)

### **National Child Traumatic Stress Network (NCTSN)**

NCTSN provides assistance for families affected by community violence (e.g. individual and group conflicts, shootings, bullying, fighting).  
Visit: <https://www.nctsn.org/what-is-child-trauma/trauma-types/community-violence/nctsn-resources>

### **Food Assistance**

Call: Montgomery County Emergency Assistance Program 540-381-1561

Floyd County Emergency Assistance Program 540-745-2102  
Giles County Emergency Assistance Program 540-921-2146  
New River Community Action 540-381-1561

### **Financial Assistance**

Call: Montgomery County Emergency Assistance Program 540-381-1561  
Floyd County Emergency Assistance Program 540-745-2102  
Giles County Emergency Assistance Program 540-921-2146

### **Housing Assistance and Emergency Housing**

Call: Salvation Army of the New River Valley 540-394-3233  
New River Family Shelter 540-382-6188 <https://nrfamilyshelter.org>  
Project Hope, NRV 540-382-5170 [www.mcps.org/projecthope.html](http://www.mcps.org/projecthope.html)

### **Transportation Assistance**

Call: \_\_\_\_\_  
Visit: \_\_\_\_\_

### **Virginia Workforce Connection**

Gateway to employment assistance, resume resources, training services, and unemployment benefits

Call: Dept. of Aging and Rehabilitative Services 540-381-7122  
New River Community College Workforce Development 540-674-3613  
Virginia Employment Commission 540-267-8100

Visit: <https://www.vawc.virginia.gov/vosnet/Default.aspx>

### **Virginia Child Care:**

Information on safe, quality childcare. Search for a licensed childcare provider.

Call: Floyd DSS 540-745-9316  
Giles DSS 540-726-8315  
Montgomery DSS 540-382-6990

Visit: [www.doe.virginia.gov/cc/](http://www.doe.virginia.gov/cc/)