



COMMUNITY-BASED SERVICES AND RESOURCES

Norfolk Court Service Unit
Serving the Norfolk J&DR Court

CONTACTS at the CSU

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COMMUNITY SERVICES

Community Services Board (Public Mental Health Office)

Call: 757-756-5600
Visit: norfolk.gov/996/Norfolk-Community-Services-Board

Mobile Crisis Response

Call: 988 or 757-823-1630
Visit: <https://dbhds.virginia.gov/crisis-services/mobile/>

Department of Social Services

Call: 757-664-6000
Visit: <https://www.dss.virginia.gov/localagency/index.cgi>

VJCCCA Programming

Call: 757-664-6000

Office of Children's Services

Visit: <https://www.csa.virginia.gov/localcsacontacts/searchrosters/>

DJJ Regional Services Coordinator Model

Visit: <https://www.djj.virginia.gov/pages/ppi/ppi.htm>

ADDITIONAL RESOURCES

Norfolk Detention Home

Call: 757-441-5667
Visit: <https://www.norfolk.gov/351/Juvenile-Detention-Center>

Norfolk Public Defender's Office

Call: 757-314-2830
Visit: vadefenders.org/vidc_offices/

Local Legal Aid Office

Call: 757-587-4202

Visit: Norfolk.gov/6430/Homeless-Resources

Local Health Department

Call: 757-683-2800

Visit: vdh.virginia.gov/Norfolk/

Suicide Crisis & Lifeline

Call an Advocate: 9-8-8 | Chat with an Advocate: <https://suicidepreventionlifeline.org/chat/>

Medicaid

Applying for Medicaid: 1-833-5CALLVA

Find Medicaid Providers: <https://www.dmas.virginia.gov/for-members/find-a-provider/>

Visit: <https://www.dmas.virginia.gov/for-applicants/applying-for-medicaid/>

Visit: <https://www.dmas.virginia.gov/for-members/>

Virginia Sexual and Domestic Violence Hotline:

Call an Advocate: 1-800-838-8238 | Text an Advocate: 804-793-9999

Chat with an Advocate: <https://www.vadata.org/chat/>

Virginia 2-1-1

2-1-1 is an easy to remember phone number connecting people with free information on available community services. When you dial 2-1-1, a trained professional listens to your situation and suggests sources of help in Virginia. 2-1-1 Virginia is a service of the Virginia Department of Social Services

Phone: 2-1-1 | Visit: <https://www.211virginia.org/>

Unite Virginia

Unite Virginia is a coordinated care network of health and social service providers. Individuals may request to connect to a resource navigator in their community for assistance.

Visit: <http://commonhelp.virginia.gov/>

National Alliance on Mental Illness (NAMI Virginia)

NAMI provides support, education and advocacy for individuals and families in Virginia affected by mental illness. Visit: namivirginia.org

National Child Traumatic Stress Network (NCTSN)

NCTSN provides assistance for families affected by community violence (e.g. individual and group conflicts, shootings, bullying, fighting).

Visit: <https://www.nctsn.org/what-is-child-trauma/trauma-types/community-violence/nctsn-resources>

Food Assistance

Call: 757-627-6599 (Food Bank of Southeastern Virginia and Eastern Shore)

Visit: <https://foodbankonline.org/>

Financial Assistance

Call: 757-664-6510

Visit: <https://www.norfolk.gov/6284/Financial-Resources>

Housing Assistance and Emergency Housing

Call: 757-587-4202

Visit: <https://www.Norfolk.gov/6430/Homeless-Resources>

Transportation Assistance

Call: 757-640-0929

Visit: <https://www.Findhelp.org/transit/transportation--Norfolk-Va>

Virginia Workforce Connection

Gateway to employment assistance, resume resources, training services, and unemployment benefits

Call: 757-461-7537

Visit: <https://www.theworkforcecouncil.org>

Virginia Child Care:

Information on safe, quality childcare. Search for a licensed childcare provider.

Call: 757-664-6510

Visit: <https://www.norfolk.gov/6736/Child-Care-Information>