



COMMUNITY-BASED SERVICES AND RESOURCES

5th District Court Service Unit
Serving Franklin City Juvenile and Domestic Relations District Court

CONTACTS at the CSU

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COMMUNITY SERVICES

Community Services Board (Public Mental Health Office)

Call: (757)562-2208
Visit: <https://dbhds.virginia.gov/community-services-boards-csbs/>

Mobile Crisis Response

Call: (757)562-2208
Visit: <https://dbhds.virginia.gov/crisis-services/mobile/>

Department of Social Services

Call: (757)562-8520
Visit: <https://www.dss.virginia.gov/localagency/index.cgi>

VJCCCA Programming (*Services only available if screened and deemed appropriate by CSU)

Call: (757)562-8554

Office of Children's Services

Visit: <https://www.csa.virginia.gov/localcsacontacts/searchrosters/>

DJJ Regional Services Coordinator Model

Visit: <https://www.djj.virginia.gov/pages/ppi/ppi.htm>

ADDITIONAL RESOURCES

Merrimac Juvenile Detention Center

Call CSU for information: (757)562-8554
Visit: *CSU staff will provide detention center address, phone number, and visitation information to impacted families.

James River Juvenile Detention

Call CSU for information: (757)562-8554

Visit: *CSU staff will provide detention center address, phone number, and visitation information to impacted families.

City of Franklin/Counties of Isle of Wight and Southampton Public Defender's Office

Call: (757)562-0665

Visit: 203 Wimbledon Lane, Suite C, Smithfield, VA 23430

Local Legal Aid Office

Call: (757)539-3441

Visit: <https://www.vlas.org>

Local Health Department

Call: (757)562-6109

Visit: <https://www.vdh.virginia.gov/western-tidewater>/200 Fairview Drive Franklin, VA 23851

Suicide Crisis & Lifeline

Call an Advocate: 9-8-8 | Chat with an Advocate: <https://suicidepreventionlifeline.org/chat/>

Medicaid

Applying for Medicaid: 1-833-5CALLVA

Find Medicaid Providers: <https://www.dmas.virginia.gov/for-members/find-a-provider/>

Visit: <https://www.dmas.virginia.gov/for-applicants/applying-for-medicaid/>

Visit: <https://www.dmas.virginia.gov/for-members/>

Virginia Sexual and Domestic Violence Hotline:

Call an Advocate: 1-800-838-8238 | Text an Advocate: 804-793-9999

Chat with an Advocate: <https://www.vadata.org/chat/>

Virginia 2-1-1

2-1-1 is an easy to remember phone number connecting people with free information on available community services. When you dial 2-1-1, a trained professional listens to your situation and suggests sources of help in Virginia. 2-1-1 Virginia is a service of the Virginia Department of Social Services

Phone: 2-1-1 | Visit: <https://www.211virginia.org/>

Unite Virginia

Unite Virginia is a coordinated care network of health and social service providers. Individuals may request to connect to a resource navigator in their community for assistance.

Visit: <http://commonhelp.virginia.gov/>

National Alliance on Mental Illness (NAMI Virginia)

NAMI provides support, education and advocacy for individuals and families in Virginia affected by mental illness. Visit: namivirginia.org

National Child Traumatic Stress Network (NCTSN)

NCTSN provides assistance for families affected by community violence (e.g. individual and group conflicts, shootings, bullying, fighting).

Visit: <https://www.nctsn.org/what-is-child-trauma/trauma-types/community-violence/nctsn-resources>

Food Assistance

Call: (757)562-8520

Visit: [Find Your Local Department - Virginia Department of Social Services](#) or 100 East 4th Avenue, Franklin, VA 23851

Financial Assistance

Call: (757)562-8520

Visit: [Find Your Local Department - Virginia Department of Social Services](#) or 100 East 4th Avenue, Franklin, VA 23851

Housing Assistance and Emergency Housing

Call: Franklin DSS 757-562-8520/ Franklin Redevelopment and Housing Authority 757-562-0384

Visit: DSS 100 East 4th Avenue, Franklin, VA 23851 or FRHA 1343 Armory Dr Franklin, VA 23851

Transportation Assistance

Call: (757)516-8556 or (757)222-4513

Visit: <https://www.SSSEVA.org/transit> (For seniors 60+);
[Transportation Services](#) (for medical and other approved services via Medicaid)

Virginia Workforce Connection

Gateway to employment assistance, resume resources, training services, and unemployment benefits

Call: (757)569-6071

Visit: <https://www.vawc.virginia.gov/vosnet/Default.aspx> or <https://www.theworkforcecouncil.org>

Virginia Child Care:

Information on safe, quality childcare. Search for a licensed childcare provider.

Call: (757)562-8520

Visit: www.doe.virginia.gov/cc/